



BRITANNIA  MIRRORS

EDITION 8 - UPDATED

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# Welcome

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Britannia Mirrors Ltd has been established for more than 30 years and still remains a family run Business. Over the years Britannia Mirrors Ltd has acquired an enviable reputation for supplying the trade with quality products and excellent customer service.

Britannia Mirrors Ltd offers one of the most comprehensive range of quality framed and unframed mirrors in the industry. Our collection ranges from traditional & decorative gilt and silver framed mirrors, over mantles, oval mirrors, shaped mirrors, minimalist, contemporary and modern designer mirrors, solid wood mirrors, free standing floor and table top mirrors, bathroom mirrors.



As the majority of products offered by Britannia Mirrors Ltd are made in our factory in North London, we have the capability to produce large and small runs of products to suit every requirement. Britannia Mirrors Ltd supplies National Department Stores, Independent Department Stores, Furniture Stores, Glass and Mirror Shops, Interior Furnishers, Pubs, Clubs and Hotels.

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**Unit 5 – 87 Lockfield Avenue, Enfield, Middlesex, EN3 7PY**

**Tel : 020 8804 0392**

**[www.britanniamirrorsltd.co.uk](http://www.britanniamirrorsltd.co.uk) · [sales@britanniamirrorsltd.co.uk](mailto:sales@britanniamirrorsltd.co.uk)**

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Arco Distressed White

119 x 80cm

180 x 60cm

Price List Page 10





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Arco Distressed Grey

119 x 80cm

180 x 60cm

Price List Page 10



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## Britannia Mirrors LTD – Terms & Conditions

- Terms & Conditions means the terms and conditions of sale set out in this document any special terms and conditions to be agreed in writing by the seller.
- “seller” means Britannia Mirrors Ltd of Unit 5, 87 Lockfield Avenue, Enfield, EN3 7PY
- “Buyer” means the person or organisation that agrees to buy or buys goods from the seller.
- “Goods” means the products that the buyer agrees to buy from the seller.
- “Price” means the price of the products offered by the seller to the buyer. Excluding VAT, carriage, freight, postage & insurance.

### Orders & Delivery

All orders received by the seller from the buyer are subject to these conditions unless agreed in writing by the seller:

### Prices

- All prices quoted by the seller are in sterling and do not include vat, carriage, freight, postage, insurance, surcharge or interest.
- The seller reserves the right to change prices without prior notice before accepting an order.
- The seller reserves the right to refuse any order.
- All products are subject to availability.
- All orders are accepted on the understanding that the buyer has read and accepted our conditions.

### FREE Delivery

- Minimum invoice value for FREE delivery for most parts of England and Wales is £600.00+VAT. Orders below £600.00+VAT are subject to a Delivery Charge from £60.00+VAT.
- Minimum invoice value for FREE delivery within the M25 is £350.00+VAT. Orders below £350.00+VAT are subject to a Delivery Charge from £35.00+VAT.
- Minimum invoice value for FREE delivery for Scottish Highlands is £900.00+VAT. Orders below £900.00+VAT are subject to a Delivery Charge from £95.00+VAT.
- Minimum invoice value for FREE delivery for Northern Ireland is £1100.00+VAT. Orders below £1100.00+VAT are subject to a Delivery Charge from £120.00+VAT.
- Minimum invoice value for FREE delivery for Eire is £1200+VAT. Orders below £1200.00+VAT are subject to a Delivery Charge from £130.00+VAT.

### Delivery

- Customers must have good access for large vehicles close to the delivery point.
- Drivers are unaccompanied and will require assistance with unloading large products and loose cartons.
- Drivers will deliver to shop or warehouse ground floor level area only. They will not carry product up or down stairs. Drivers do not unpack pallets.
- All pallet deliveries must be signed for & name printed clearly.
- Any visible damage to the pallet must be noted on the delivery note and the seller to be advised within 24hrs by phone then confirm in writing by email or fax within 48 hrs. Photographs to verify the damage must be supplied.
- Any dates or times quoted by the seller for delivery of goods are intended to be an estimate and the seller will not accept any liability if the dates or times are not met for any reason.

### Payment

- All payments to be made in Pound Sterling (£).
- Payment can be made by Cash, Debit or Credit card, Online Bank Transfers, BACS or by Cheque. Please note: - Goods will not be dispatched before funds have been cleared in our bank.
- Payment of the price and VAT and any other applicable costs shall be due prior to dispatch of goods or for approved credit account holders only, due within 30 days from the date of invoice supplied by the seller, unless otherwise specified by the seller.
- The seller reserves the right to charge Interest and to claim recovery expenses on overdue invoices. Interest of 3.00% per annum above NatWest Bank Plc base bank rate shall accrue from the date when payment for the goods becomes due until the actual date of payment.
- The seller reserves the right to pro forma new and existing customers.
- The seller reserves the right to close credit accounts to buyers that do not comply to the seller's credit terms and with buyers that do not use their account for more than six months.

### Title

- The risk in the goods shall pass from the seller to the buyer upon delivery of the goods to the buyer.
- The title of the goods shall not pass to the buyer until the seller has received cleared funds in full for all the goods delivered.
- Until the title of the goods is passed to the buyer, the buyer shall (at no cost to the seller):-
- Store the goods separately from all other goods in such away they remain visible that they are the sellers' property
- Not to remove or obscure any identifying marks or sellers' codes and keep the goods insured on the seller behalf at the full price against all risk.
- The buyers right to possession of the goods shall terminate automatically and immediately if the buyer ceases to trade, becomes insolvent or unable to pay its debt, enter into liquidation whether voluntary or compulsory.
- Allow the seller to recover the goods and or any proceeds from the sale of the goods.

### Damages, Returns & Cancellations

We make every effort to ensure all our products reach our customers in perfect condition. Please Note: - A large proportion of our products are handmade & hand finished so certain imperfections and variances must be accepted. But if you wish to return a product to us the following procedures and conditions apply:-

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## Before returning a product

- First contact us at Britannia Mirrors Ltd by Telephone, Email, Fax or Post within 5 working days of receipt of the product/order.
- Quote the delivery or invoice number, date, product code and quantities etc.
- Give a brief description of the damage or fault(s) or reason why you wish to return the product.
- Photographic evidence must be supplied.
- Confirm that the product is in its original packaging, unused and stored in a safe place ready for collection on your next delivery or when a van is next in your area.
- You will be advised of approximate collection date. We reserve the right to change the collection date without prior notice.

## A collection & Credit may not be given:

- If the products' original packaging has been discarded.
- If there is evidence that the product has been used, misused or abused.
- If the product (a mirror) has not been hung in accordance to instructions supplied and / or by a competent trade's person.
- If the product has been modified in any way.
- If the product returned has more damage than what was originally detailed in customers' notification.

## Refunds & Credit Notes

- As trade suppliers we do not give refunds; we issue credit notes only.
- Refunds will only be made, after every effort has been made by Britannia Mirrors Ltd to repair, replace, exchange or substitute any faulty or damaged product returned by the customer.
- Refunds or credit notes will only be issued once the goods have been received back at our warehouse and have been inspected.
- Collection and restocking charges will be deducted from credits or refunds for products returned unwanted and/or un-used.
- Any refund will be made in the same manner as payment was made. I.e. by Credit Card or by payment Online or by Cheque. We do not make Cash refunds.
- Please Note:-Refunds and credits notes are limited to the invoiced value of the product(s) only. We do not refund delivery or freight charges; insurance or any surcharges applied etc.

## Prices ,Measurements & Descriptions

- All prices quoted in our price guide and website are in Pound Sterling (£) and Exclude VAT, carriage, postage, insurance, surcharge or interest.
- All sizes are quoted in both imperial and metric and are approximate.
- We do not take any responsibility for slight discrepancies in colour or size as most products are handmade and/or hand finished.
- Due to print reproduction limitations & your computer colour settings, colours shown in our literature and on our website may not be exact.
- All Illustrations dimensions and colour descriptions are given as a guide only.

## Limitation of Liability

Nothing in these Conditions shall limit or exclude the seller's liability for:

- Death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable).
- Fraud or fraudulent misrepresentation.
- Any matter in respect of which it would be unlawful for the supplier to exclude or restrict liability.
- The seller shall under no circumstances whatever be liable to the buyer, whether in contract, tort (including negligence), breach of statutory duty. Or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the contract.
- The seller's total liability to the buyer is respect of all other losses arising under or in connection within the contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the price of the goods.

## Force Majeure

- The seller shall not be liable to the buyer or be deemed to be in breach of the contract by reason of any delay in performing, or any failure to perform, any of the seller's obligations in relation to the goods, if the delay or failure was due to any cause beyond the seller's reasonable control such as Act of God, explosion, flood, fire, accident, war, strikes, industrial disputes, lock-outs, difficulties in obtaining raw materials, labour or power failure or machinery breakdown.

## Privacy Policy GDPR

A copy of our privacy policy is available on request. Email [sales@britanniamirrorsltd.com](mailto:sales@britanniamirrorsltd.com)

Please Note: - that any product and services are supplied subject to our terms and conditions of sales. These conditions only apply to customers who deal directly with Britannia Mirrors Ltd. Customers buying through Agent/Distributors should contact their supplier for their separate terms & conditions.

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## Britannia Mirrors Ltd

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